Boggabri Coal Complaints Summary
August 2015

Complaint Number	Date of Incident	Type of Complaint	Complainant ID	Mode of Complaint	Comments	Action
BC99	10/08/2015	Complaint	Dust	Direct call to BC Office	Complainant called the mine and requested to speak to an environmental person. Environmental Superintendent took the phone call. Complainant expressed his concerns over the amount of dust in the valley he lives in. ***This complaint was also received by the EPA Automatic CIRAM email - I10684-2015 Incident Created Caller is reporting of dust coming from the mine. It was noticed at 7 am this morning. It is not windy outside and the whole valley is covered with dust. Caller said the dust was also present on the Friday, 07/08/15 from 7 am till 10 am.***	Environmental Superintendent discussed with Mining Manager the issues raised by the complainant. Environmental Superintendent drove around the southern part of the mining complex and took photos to view if there was a visible dust problem. The Mining Manager met with operators in the pit to review the current operation. Operations at the time of the complaint were in line with operating procedures. Operations continued to be monitored with no further changes required.
BC100	10/08/2015	Complaint	Dust	CIRAM email to EPA	Caller was reporting dust coming from the mine. It was noticed at 7 am in the morning. It was not windy outside and the whole valley was covered with dust. Caller said the dust was also present on the Friday, 07/08/15 from 7 am till 10 am.	Actions as per BC99. A full incident report was provided by the mining contractor; DEDIM for the EPA, report submitted 12/08/2015. No further actions were required.